

GENERAL TERMS AND CONDITIONS OF SALE OF THE EXCEPTIONAL CREATION BACCARAT ROUGE 540 ÉDITION MILLÉSIME

PREAMBLE

Since 2009, PARFUM FRANCIS KURKDJIAN has been creating, manufacturing and marketing high quality perfumery that enjoy an undisputed reputation and prestige throughout the world. PARFUM FRANCIS KURKDJIAN has thus acquired an expertise as a perfumer and an image of refinement and excellence, rooted in the tradition of luxury and know-how in perfumery, embodied in the quality of its products, the service provided to its customers, and its partnerships.

In order to seal the alliance between PARFUM FRANCIS KURKDJIAN and Maison Baccarat, two symbols of French know-how and excellence, PARFUM FRANCIS KURKDJIAN is launching a limited edition of its new Exceptional Creation "Baccarat Rouge 540 Édition Millésime".

A maximum of 54 numbered pieces of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" will be produced per series. Several series of these limited editions of this Exceptional Creation « Baccarat Rouge 540 Édition Millésime » may be re-released over multiple years, until the total number of numbered pieces reaches a maximum of 540 copies.

By acquiring one of the numbered bottles of this Exceptional Creation "Baccarat Rouge 540 Édition Millésime", the Customer joins the Friends of the Maison Circle, an exclusive circle benefiting from privileged access to tailor-made or exclusive services and confidential events.

Prior to placing an order, the Customer acknowledges:

- having familiarized himself/herself with the specific characteristics of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" including its fragrance creation, particularly in terms of scent, color, and design,
- and having had the opportunity to view and test the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" and to smell its fragrance creation at a physical point of sale or during dedicated events, thus allowing them to fully understand its particularities before making the purchase.

Article 1. Definitions

"Customer" or "you": person purchasing the Exceptional Creation "Baccarat Rouge 540 Édition Millésime".

"GT&Cs": these general terms and conditions of sale for the Exceptional Creation "Baccarat Rouge 540 Édition Millésime".

"PARFUM FRANCIS KURKDJIAN": refers to the company PARFUM FRANCIS KURKDJIAN, S.A.S [simplified joint stock company], with a capital of 113,140 euros, whose registered office is located at 35 boulevard des Capucines

– 75002 Paris, France, and distributing the products under the trademark "MAISON FRANCIS KURKDJIAN". VAT No.: FR95508343886.

"Party(ies)": refers alternatively or collectively to PARFUM FRANCIS KURKDJIAN and/or the Customer.

"Exceptional Creation "Baccarat Rouge 540 Édition Millésime"": a unique and indivisible set, comprising the following elements:

- A wooden chest,
- A red crystal bottle with a capacity of 30 ml and its 24-karat gold-plated cap (empty at the time of delivery and intended to be filled using the refill bottle upon installation),
- An "Empreinte cristal" or crystal base,
- A lighting base and double USB-C wire,
- A pouring spout,
- A funnel,
- A 200 ml refill bottle of the fragrance creation,
- A customizable authenticity card,
- A leather case,
- A velvet pouch embroidered with pearls,
- A regulatory notice including filling instructions and envelope,
- A polishing cloth,
- A red booklet with singer stitching.

Article 2. Purpose of the General Terms and Conditions of Sale

The purpose of these GT&Cs is to define the terms and conditions of sale of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" by PARFUM FRANCIS KURKDJIAN to Customers.

The GT&Cs are available in your customer account on the Maison Francis Kurkdjian website and are sent to you with your payment link, and can also be communicated to you on request in store, by telephone, email, or postal mail.

By purchasing your Exceptional Creation "Baccarat Rouge 540 Édition Millésime", you acknowledge and unconditionally accept these GT&Cs.

Article 3. Price and Payment

The price of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" is indicated in euros or in the currency of the concerned country.

The applicable price is the one indicated in the catalog, in the boutique, or as communicated during an event when the order is placed. This price includes the VAT applicable on the date of purchase.

PARFUM FRANCIS KURKDJIAN reserves the right, which the Customer accepts, to modify the price at any time without any formality other than to post the changes in the store, on its catalog or during a dedicated event.

This price includes:

- Home delivery to the Customer's residence or to the address provided during the order and installation of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" on its lighting base (LED connection),
- Filling of the crystal bottle through the 200 ml refill bottle included in the delivery, at the Customer's residence or at the address provided during the order,
- Customization of the authenticity card in the form of initials if requested by the Customer at the time of placing the order,

Subject to the creation of a customer account at the time of the purchase process:

- The issuance of a nominative electronic certificate of authenticity hosted on a blockchain,
- The possibility of benefiting from the advantages offered to the Friends of the Maison Circle, an exclusive circle with privileged access to tailor-made or exclusive services and confidential events (concierge service, accessory customization service, invitations to Maison events, etc.).

The price shall be paid in full at the time of placing the order.

This price does not include:

- Delivery costs ,
- Customs clearance costs .

Payment will be made via an Order on Behalf/pay by link.

The Customer places an order with the PARFUM FRANCIS KURKDJIAN Customer Service via the teams available in stores or during an event dedicated to the sale of the Exceptional Creation, by signing an order confirmation on-site, or via the telephone order service (+33 1 72 95 09 89). The Customer can pay for their order by credit card (Credit card/ VISA / MASTER CARD / AMEX / JCB / Maestro/ Diner club or DISCOVER) or Apple Pay, through a payment link valid for 24 hours sent by email.

This link will allow the Customer to proceed with the payment of its order on a secure payment platform, by entering the number, expiry date, cardholder name, and visual cryptogram of the card used.

The secure payment platform is operated by our partner, Adyen, a secure payment operator. Thus, no banking information of the Customer is transmitted to PARFUM FRANCIS KURKDJIAN, and the payment is fully secured.

All orders are considered firm and final. No exchanges or refunds will be granted, except in cases expressly provided for in these GT&Cs.

Article 4. Availability of the Exceptional Creation

The Exceptional Creation "Baccarat Rouge 540 Édition Millésime" is offered for sale subject to stock availability and limited to 54 numbered pieces per series and up to a maximum of 540 pieces.

The Exceptional Creation "Baccarat Rouge 540 Édition Millésime" is reserved for the end consumer for strictly personal use, excluding any resale.

Article 5. Refusal of Order

PARFUM FRANCIS KURKDJIAN reserves the right to refuse any order in the event of:

- An existing dispute with the Customer,
- Total or partial non-payment of a previous order by the Customer,
- Rejection of credit card payment authorization by the remote payment and credit card fraud detection provider(s) used by PARFUM FRANCIS KURKDJIAN,
- Non-compliant request for customization of the authenticity card (the customized content must not be defamatory, offensive, unlawful, or discriminatory),
- The order being abnormal in nature.
- PFK decision not to deliver the Exceptional Creation in the Customer's country.
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Article 6. Delivery Times and Procedure

If the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" is in stock at the time the order is placed, PARFUM FRANCIS KURKDJIAN undertakes to deliver it to your home or to the address mentioned during the order within 45 business days. The delivery date will be agreed upon by PARFUM FRANCIS KURKDJIAN and the Customer before any delivery.

It is expressly stipulated that the delivery of the Exceptional Creation cannot be made to the United States and Australia.

The list of countries eligible for delivery may be unilaterally modified at any time by PARFUM FRANCIS KURKDJIAN, depending on technical constraints. Consequently, PARFUM FRANCIS KURKDJIAN cannot guarantee delivery to a specific country without prior verification of the feasibility of such delivery.

After the Customer confirms their interest in the Exceptional Creation , a detailed quote for delivery charges will be prepared and communicated to the Customer within three (3) weeks. The Customer will have the option to accept this quote to validate and finalize the order for the Exceptional Creation or to refuse it. In the event of a refusal of the quote, the expressed interest in the Exceptional Creation shall not constitute a firm and definitive contractual commitment for either Party.

Delivery charges will be borne by the Customer. In the event that the Exceptional Creation is shipped to a country outside the European Union, the related customs clearance formalities and costs will be borne by the Customer.

In case of unavailability of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" at the time the order is placed, PARFUM FRANCIS KURKDJIAN undertakes to deliver the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" within a maximum of 6 months as from

the validation of the order by PARFUM FRANCIS KURKDJIAN.

The Customer will be notified as soon as its order is ready for shipment. An appointment will then be scheduled to arrange the delivery and in-home installation of the Exceptional Creation by a representative of PARFUM FRANCIS KURKDJIAN. This installation implies that said representative has access to the Customer's home to carry out the unpacking and assembly of the Exceptional Creation. Prior to any installation, the Customer undertakes to examine the Exceptional Creation presented by the representative of PARFUM FRANCIS KURKDJIAN carefully and in details. The Customer undertakes to sign the delivery note presented to him if no apparent defects are observed. Otherwise, the Customer undertakes to immediately report any apparent defects to the representative of PARFUM FRANCIS KURKDJIAN before any installation takes place.

The Customer is fully aware that crystal creations are made using traditional artisanal techniques. As such, each Exceptional Piece of the "Baccarat Rouge 540 Édition Millésime" may display distinctive characteristics inherent to this artisanal process and to the nobility of the material. These should not be considered as flaws, but rather as the signature of authenticity and individuality.

In the event of the Customer's absence during delivery, any person presents at the indicated delivery address who agrees to receive the order shall be deemed to have been authorized by the Customer to accept the delivery and sign the delivery note. The signature of the delivery note by such person shall constitute acknowledgment of the conformity of the Exceptional Creation « Baccarat Rouge 540 Édition Millésime » and the absence of apparent defects, thereby binding the Customer.

Article 7. Transfer of Ownership and Responsibility

The transfers of ownership and responsibility takes place at the time the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" is handed over to the Customer. PARFUM FRANCIS KURKDJIAN's insurance will cease to be effective from that moment.

Article 8. Distance Selling

In the exclusive context of a distance sale as defined under French law, and in accordance with the provisions of Article L.221-18 of the French Consumer Code and European Directive No. 2011/83/EU of 25 October 2011 on consumer rights, the Customer has a period of fourteen (14) days from the date of receipt of the Exceptional Creation « Baccarat Rouge 540 Édition Millésime » to notify PARFUM FRANCIS KURKDJIAN of their decision to exercise their right of withdrawal by means of an unequivocal statement (example available in Annex 1 below).

Following the exercise of this right, the Customer has an additional fourteen (14) day period to return the Exceptional Creation, at their own expense and in accordance with the specific procedure communicated to them by PARFUM FRANCIS KURKDJIAN. Due to the

fragility of the Exception Creation "Baccarat Rouge 540 Édition Millésime", the Customer is required and undertakes to strictly adhere to the indicated procedure. The relevant return shipping costs will be proportional to the value of this Exceptional Creation.

The Exceptional Creation "Baccarat Rouge 540 Édition Millésime" must be returned at the Customer's own risk, in its original packaging and condition, in a state suitable for resale as new, and in strict compliance with the procedure communicated by PARFUM FRANCIS KURKDJIAN. The Customer therefore undertakes to preserve these elements throughout the duration of their withdrawal period.

However, with the exception of the situations exhaustively listed in Article 10 below, the Customer acknowledges and agrees that, pursuant to Article L.221-28 of the French Consumer Code, the right of withdrawal cannot be exercised for products that have been customized, nor for products that have been opened and/or unsealed and/or used after delivery and that cannot be returned for reasons of hygiene or health protection.

As a non-exhaustive illustration, at the time of delivery, the opening of the refill bottle intended for filling the crystal bottle constitutes a breach of the sanitary seal protecting the fragrance. Consequently, as this opening renders impossible the guarantee of the material integrity and safety of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime", as well as its conformity to the strict health standards in force, any opened refill bottle may under no circumstances be placed back on the market or offered for sale by PARFUM FRANCIS KURKDJIAN. Thus, once the Customer has opened or authorized the opening of the refill bottle by PARFUM FRANCIS KURKDJIAN representative, he/she will definitively and irrevocably lose the right to exercise his/her right of withdrawal concerning the said Exceptional Creation "Baccarat Rouge 540 Édition Millésime", due to overriding reasons of hygiene, public safety, and protection of consumer health.

Article 9. Replenishment

If the Customer wishes to order refill bottles of the fragrance creation of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime", he/she can order them on the MAISON FRANCIS KURKDJIAN website via their customer account.

Replenishment will include a quantity of 200 ml of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" and each Customer may order a maximum of four refill bottles per year, limited to two refill bottles every two months and within the limits of available stock.

The price of refill bottles is displayed on the Customer account and may change over time, particularly depending on the possible need to reformulate the fragrance creation of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" due to regulatory constraints.

It is hereby specified that the formulation of a fragrance may be modified due to regulatory constraints beyond the control of PARFUM FRANCIS KURKDJIAN. Where applicable, PARFUM FRANCIS KURKDJIAN undertakes to offer the Customer a formulation as close as possible to that of the fragrance creation of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" purchased by the Customer.

Article 10. Legal Guarantees

The Exceptional Creation "Baccarat Rouge 540 Édition Millésime" benefits from the legal guarantee of conformity provided for in Articles L.217-1 et seq. of the French Consumer Code and the legal guarantee against hidden defects provided for in Articles 1641 to 1649 of the French Civil Code.

In the event of a lack of conformity of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime", the Customer must immediately inform PARFUM FRANCIS KURKDJIAN.

PARFUM FRANCIS KURKDJIAN will, at its own expense, carry out an expert assessment to confirm the lack of conformity and may request photographs from the Customer and/or the opportunity to send an expert to analyze the Exceptional Creation.

If a lack of conformity is confirmed, PARFUM FRANCIS KURKDJIAN will contact the Customer to agree on the return conditions of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime". This return will be fully supported by PARFUM FRANCIS KURKDJIAN. The actions following this return will then be determined.

In accordance with Article D. 211-2 of the French Consumer Code:

"The consumer has a period of two years from the delivery of the goods to obtain the implementation of the legal guarantee of conformity in the event of a defect in conformity. During this period, the consumer is only required to establish the existence of the lack of conformity and not the date of its appearance.

When the contract for the sale of goods provides for the continuous supply of digital content or a digital service for a period exceeding two years, the legal guarantee shall apply to such digital content or digital service throughout the period of supply stipulated. During this period, the consumer is only required to establish the existence of the lack of conformity affecting the digital content or digital service and not the date on which it appeared.

The legal guarantee of conformity entails an obligation on the part of the seller, where applicable, to provide all the updates necessary to maintain the conformity of the goods.

The legal guarantee of conformity gives the consumer the right to repair or replace the goods within thirty days of his or her request, free of charge and without major inconvenience to him or her.

If the goods are repaired under the legal guarantee of conformity, the consumer benefits from a six-month extension of the initial guarantee.

If the consumer asks for the goods to be repaired, but the seller imposes a replacement, the legal guarantee of conformity is renewed for a period of two years from the date of the replacement of the goods.

The consumer may obtain a reduction in the purchase price by keeping the goods or terminate the contract by obtaining a full refund in return for the return of the goods, if:

1° The professional refuses to repair or replace the goods;

2° The repair or replacement of the good takes place after a period of thirty days;

3° The repair or replacement of the goods causes major inconvenience to the consumer, in particular where the consumer definitively bears the cost of taking back or removing the non-conforming goods, or if he or she bears the cost of installing the repaired or replaced goods;

4° The non-conformity of the goods persists despite the seller's unsuccessful attempt to bring it into conformity.

The consumer shall also be entitled to a reduction in the price of the goods or to rescission of the contract where the lack of conformity is so serious as to justify immediate reduction in price or rescission of the contract. The consumer is then not obliged to ask for the repair or replacement of the goods beforehand.

The consumer is not entitled to rescind the sale if the lack of conformity is minor.

Any period of immobilization of the goods for the purpose of repair or replacement shall suspend the warranty which was still running until the delivery of the repaired goods.

The rights mentioned above result from the application of Articles L. 217-1 to L. 217-32 of the French Consumer Code.

A seller who obstructs the implementation of the legal guarantee of conformity in bad faith is liable to a civil fine of up to 300,000 euros, which may be increased to 10% of the average annual turnover ([article L. 241-5 of the French Consumer Code](#)).

The consumer also benefits from the legal guarantee of hidden defects pursuant to [articles 1641 to 1649 of the French Civil Code](#) for a period of two years from the discovery of the defect. This guarantee gives the right to a price reduction if the goods are kept or to a full refund in return for the return of the goods."

Under no circumstances can repairs or refunds be requested and/or made in a PARFUM FRANCIS KURKDJIAN boutique.

The professional responsible for the legal guarantees of conformity and against hidden defects is:

PARFUM FRANCIS KURKDJIAN S.A.S
35 boulevard des Capucines
75002 PARIS
FRANCE

Telephone: +33 1 72 95 09 89

Electronic Contact: boutique@franciskurkdjian.com

The following are excluded from the warranty: damage resulting from any modification, repair, integration, or addition by the Customer.

The warranty will not cover items damaged due to misuse.

The legal guarantee of conformity applies independently of any commercial guarantee that may be granted.

Pursuant to Article L. 541-10-13 of the French Environmental Code, as a producer subject to extended producer responsibility, PARFUM FRANCIS KURKDJIAN has been assigned the unique identifier number FR214266_01NLNM by the French Agency for Ecological Transition (ADEME), attesting to registration in the register of producers in the Packaging sector.

Article 11. Replacement Parts

The Customer has the option of contacting PARFUM FRANCIS KURKDJIAN's Customer Service department in the event that the Customer causes damage to the Exceptional Creation during its use. The Customer Service will inform the Customer of the price and terms of purchase of a replacement part (illuminated base, crystal bottle, impression, etc.), to the extent that such part is available. PARFUM FRANCIS KURKDJIAN reserves the right to modify the availability and price of replacement parts at any time.

To be able to acquire a replacement part, the Customer must return all or part of the damaged Exceptional Creation "Baccarat Rouge 540 Edition Millésime" to PARFUM FRANCIS KURKDJIAN in accordance with the procedure that will be communicated to them.

Article 12. Responsibility

PARFUM FRANCIS KURKDJIAN cannot be held responsible for any use of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" that does not comply with its intended purpose.

Prior to making a purchase, the Customer declares that he/she has full legal capacity, enabling him/her to commit to these GT&Cs. PARFUM FRANCIS KURKDJIAN cannot under any circumstances be held responsible for verifying the legal capacity of its visitors and purchasers. Consequently, if a person lacking legal capacity purchases the Exceptional Creation "Baccarat Rouge 540 Édition Millésime", his/her legal guardians will assume full responsibility for this purchase and must, in particular, honor the payment of the price.

Without limiting the scope of the other provisions of the GT&Cs, the liability of PARFUM FRANCIS KURKDJIAN shall only be incurred in the event of proven fault exclusively

attributable to it. In any event, it will be limited to direct damages only.

Article 13. Force Majeure

PARFUM FRANCIS KURKDJIAN cannot be held responsible for the total or partial non-performance of its obligations if this non-performance is due to unforeseen circumstances or to the occurrence of an element constituting force majeure such as, but not limited to, flooding, fire, storms, lack of raw materials, transport strikes, partial or total strikes or lockouts. These events constitute a cause for suspension and/or termination of PARFUM FRANCIS KURKDJIAN's obligations towards the Customer, without compensation to the Customer.

Article 14. Entire Agreement Clause

These GT&Cs, the order confirmation, the invoice and, if applicable, any other document signed between the Parties, form a contractual whole and constitute the entire contractual relationship between the Parties. They constitute the only contractual documents binding upon the Parties, to the exclusion of any other document or photograph of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" which are only for indicative purposes.

Article 15. Non-waiver

The failure by one Party to invoke a breach by the other Party of any of its obligations under these GT&Cs shall not be construed in the future as a waiver of the obligation in question.

Article 16. Personal Data

PARFUM FRANCIS KURKDJIAN may collect personal data concerning the Customer for the purpose of managing the creation and delivery of the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" and/or communications relating to PARFUM FRANCIS KURKDJIAN news.

Any personal information that the Customer may be required to transmit to PARFUM FRANCIS KURKDJIAN is subject to the provisions of the French Data Protection Act of 6 January 1978 as amended by the Act of 6 August 2004 and the European Regulation 2016/679 of 27 April 2016 known as the General Data Protection Regulation (GDPR).

PARFUM FRANCIS KURKDJIAN is the sole recipient of the data. PARFUM FRANCIS KURKDJIAN will only pass on personal data to a third party when:

- the Customer has given his or her prior consent to the sharing of this information,
- PARFUM FRANCIS KURKDJIAN must share this information with third parties to provide the service requested by the Customer, and/or,
- PARFUM FRANCIS KURKDJIAN is ordered by a judicial authority or any other administrative authority to disclose the information.

In accordance with the regulations in force, in particular the GDPR, you have the right to access and rectify your personal data, as well as the right to request its erasure, to object to its processing on legitimate grounds and to obtain its restriction or portability insofar as this is applicable.

You also have the right to formulate specific or general directives concerning the retention, erasure and disclosure of your data post-mortem.

These rights can be exercised at any time by sending an e-mail to the Data Protection Officer (DPO) at the following address dpo@franciskurkdjian.com or by post to the address below:

PARFUM FRANCIS KURKDJIAN
Service Relation Client [Customer Relations Department]
35 boulevard des Capucines
75002 PARIS
France

You can opt out of receiving communications about our offers, news and events at any time by using the hyperlink provided in each email we send you. You can also contact us by telephone by calling +33 1 72 95 09 89 (cost of a local call from a landline, excluding operator costs), on Mondays from 9:00 AM to 7:00 PM (Paris local time) and from Tuesdays to Fridays from 10:00 AM to 7:00 PM (Paris local time), or by sending an email to the following address: dpo@franciskurkdjian.com, or by regular mail to the Customer Service postal address above. A proof of identity may be requested in certain cases, for security and data protection reasons.

You also have the right to lodge a complaint with the National Commission for Information Technology and Civil Liberties, 3 place de Fontenoy, TSA 80715, 75334 PARIS CEDEX 07, France.

For more information on the processing of personal data by PARFUM FRANCIS KURKDJIAN, the Customer may consult the Privacy Policy available online at [Privacy Policy - MAISON FRANCIS KURKDJIAN](#).

The Customer is informed that he/she has the option to register free of charge on the list opposing telephone solicitation (www.bloctel.gouv.fr).

Article 17. Intellectual Property

The intellectual property rights attached to the Exceptional Creation "Baccarat Rouge 540 Édition Millésime" are and remain the exclusive property of PARFUM FRANCIS KURKDJIAN. All rights of exploitation are exclusively reserved to it. Under these conditions, no one is authorized to reproduce, exploit, disseminate, or use for any purpose whatsoever, even partially, the intellectual property rights, without the prior written consent of PARFUM FRANCIS KURKDJIAN. The trademarks and logos of PARFUM FRANCIS KURKDJIAN are registered trademarks. Any reproduction therefore constitutes infringement.

Article 18. Complaints

For any complaint, contact Customer Relations at +33 1 72 95 09 89 (cost of a local call from a landline, excluding operator costs), on Mondays from 9:00 AM to 7:00 PM (Paris local time) and from Tuesdays to Fridays from 10:00 AM to 7:00 PM (Paris local time), or by sending an email to the following address: boutique@franciskurkdjian.com.

It is specified that in the event of inappropriate behavior by the Customer towards PARFUM FRANCIS KURKDJIAN personnel or members of the Customer Relations Department (violent, defamatory, obscene, shocking, indecent, or discourteous remarks, etc.), PARFUM FRANCIS KURKDJIAN reserves the right to change the Customer's contact person, to report this Customer to the Customer Relations Department, to no longer respond to this Customer by blocking their number, and/or by excluding them from its customer database.

Article 19. Applicable Law – Disputes

These GT&Cs and the contractual relationship between PARFUM FRANCIS KURKDJIAN and the Customer are governed by French law.

Any dispute arising from the application or interpretation of the GT&Cs and from the contractual relationship shall, in the absence of an amicable settlement, be subject to the jurisdiction of the French courts.

In accordance with Articles L.611-1 et seq. of the French Consumer Code, the Customer is also informed of the possibility of resorting to the consumer mediation procedure in the event of a dispute, the conditions of which are set out in Title I of Book VI of the French Consumer Code. The mediation service of PARFUM FRANCIS KURKDJIAN is the online mediation service of the CMAP (Center for Mediation and Arbitration of Paris) accessible at the URL address: <http://www.cmap.fr/> or at the postal address: CMAP (Service Médiation de la Consommation) – 39 avenue Franklin D. Roosevelt – 75008 Paris – FRANCE. In order for the submission to the CMAP to be admissible, it must include: the Customer's postal, email and telephone contact details as well as the full name and address of PARFUM FRANCIS KURKDJIAN, a brief statement of the facts, and proof of prior steps taken. A request must be sent in writing to the Customer Relations Department of PARFUM FRANCIS KURKDJIAN before any request for mediation is made to the CMAP.

Foreign customers can also refer to the European Commission's website: [Consumer Redress in the EU - European Commission](#).

Annex 1 – Example of a Cancellation Form in the exclusive case of Distance Selling

Model Cancellation Form

(Complete and return this form only if you wish to cancel your contract with Parfum Francis Kurkdjian)

To PARFUM FRANCIS KURKDJIAN

I/We [*] hereby give notice that I/We [*] cancel my/our
[*] contract of sale of the following Exceptional Creation
Baccarat Rouge 540 Edition Millésime

Ordered on [*/received on [*],

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on
paper),

Date

[*] Delete as appropriate

CST updated on 25th November 2025

